

PETER LAM
1223 Villaverde Lane
Davis, CA 95616
(916) 758-2713

Objective:

Obtain a Technical support and/or teaching position in the computer field.

Experience:

Novell Network Administrator, Netware 3.11, 3.12, 2.2, 2.15, TCP/IP, NFS. Installation of monitors, hard drives, fax/modems, laptops, scanners, printers (PCL, postscript, dot matrix), I/O cards, SCSI devices, tape drives on IBM Compatibles & MacIntoshs. Experience with Excel, Lotus, Quattro Pro, Paradox, Access, Ventura, Pagemaker, Wordperfect, Word for Windows, Powerpoint, Quicken, communication software various PC utilities, Basic. Yolo County's Multiple Listing Service.

Employment:

Computer Technician / Bookkeeper

Coldwell Banker Doug Arnold Real Estate, Inc., 425 Second St., Davis

Responsible for 6 standalone PC's and the company's 24 terminal multi-user network. I was also the bookkeeper for the company. First-line trouble shooter of the office equipment (2 copiers, 3 fax machines, 2 microfiche machines, 6 dot matrix printers, 5 laser printers, 2 voice mail system, 2 PBX systems). Recommended, installed, and maintained all of the company's computer hardware & software.

January 1990-August 1993

Captain/Battalion Maintenance Officer

1-143d Field Artillery, California Army National Guard, 1800 Carmel Dr., Walnut Creek

Last position was Battalion Maintenance Officer: in charge of the training and management of 70 mechanics. Previous positions include: Headquarters Battery Commander, Staff Officer in charge of Personnel, and C Battery Fire Direction Officer. In these positions I used my computer to improve the organization and efficiency of the position. I also did the layout and publication of the unit's Standard Operating Procedures Manual (about 600 pages of text). I also had supervisory, management, and training responsibilities in all these positions.

March 1982-October 1992

Computer Support Technician

Advance Technical Systems, 601 University, Sacramento

Setup hardware and software in computers. Trained customers on the use of computers and software. Created desktop published information and promotion materials for PC-based Engineering Workstations. Provided hardware and software support for systems sold.

November 1987-November 1989.

Camera Salesman

Whole Earth Access, 401 Bayshore Blvd, San Francisco

Sold, displayed and ordered photo equipment. Trained customers on use of photographic equipment.

December 1984-May 1987

Education:

Certified Netware Engineer

Vitek Education, Sacramento, 2/07/94.

25 Semester Units toward a Teaching credential

National University, Sacramento, Oct 1987

Bachelor of Science, Entomology,

University of California, Davis. June 1984

REFERENCES:

Steve Hansen, Senior Instructor, Vitek Sacramento- (916) 387-2300
Jan Ventimiglia, Manager, Coldwell Banker, (916) 758-3080 M,W,F,